



ONLINE OPERATING PERMITS

Office of Drinking Water

BACKGROUND

This presentation is part of our continued outreach to water systems, operators, local health jurisdictions, and tribal partners about changes to the Operating Permit Program.



WHY IS IT CHANGING?

- Reduced paper usage.
- Easy access.
- Reduced costs and labor.



WHO IS IMPACTED BY THE CHANGE?

- Water Systems
- Operators
- Local Health Jurisdictions
- Customers



HOW DO I DOWNLOAD MY OPERATING PERMIT?

- Permits are downloaded through Sentry Internet
- Written Instructions
 - doh.wa.gov/sites/default/files/2022-06/331-693
- Video Instructions
 - youtu.be/1CkehBKjAHw



ANNUAL RENEWAL PAYMENTS



Online Payments

- Updated permit online within 24 hours of payment.
- Processed through Secure Access Washington (SAW).
- Check or Credit Card.
- Owner #.
- [Publication 331-688 Online Annual Invoice Permit Renewal Guide](#)



All Other Payments

- Updated permit online within 30 days of payment being received.
- Sending the original Annual Fee Statement speeds up the process.



If you have questions or need help downloading an Operating Permit, contact:

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